# Strategic Plan Review and Action Plan

# Washoe County

Current Period: October 1, 2016 – December 31, 2016

Prior Period: July 1, 2016 – September 30, 2016

February 08, 2017



RS-08349-12

# **Executive Summary**

#### Plan Statistics

	9/30/2016	12/31/2016	Plan Trend
Total Plan Assets	\$137,685,683	\$141,831,944	▲ 3%
Total Outstanding Loan Balances	\$2,519,199	\$2,326,974	▼ 8%
Participant Contributions			
Participant	\$2,538,681	\$2,415,659	▼ 5%
Rollover	\$483,007	\$651,898	▲ 35%
Distributions			
Withdrawals	(\$912,311)	(\$1,017,779)	▲ 12%
Terminations	(\$1,933,817)	(\$662,373)	▼ 66%
Loans	(\$247,081)	(\$132,762)	▼ 46%
Expenses*	(\$3,470)	(\$2,075)	▼ 40%
Investment Income	\$4,163,229	\$2,869,364	▼ 31%

**Notes** 

Terminations = termination and retirement

Withdrawals = in-service withdrawal, death benefits, minimum distribution, installment payment, loan default

<sup>\*</sup>The expenses shown reflect expenses deducted from plan assets. Expenses billed directly to the plan sponsor or expenses related to the expense ratio of investments under the plan are not reflected. The Contribution data displays the combined dollar value of Contributions & Loan Repayments, if applicable.

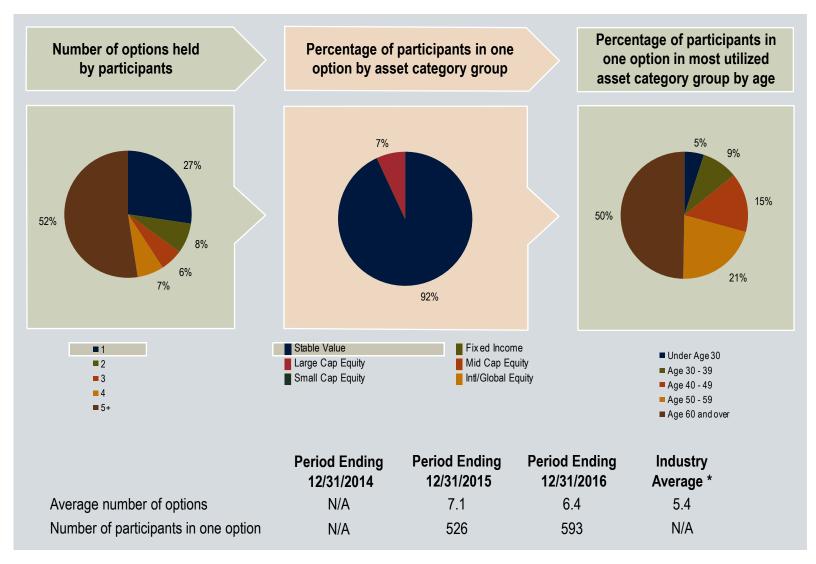
# **Executive Summary**

### Participant Activity

	9/30/2016	12/31/2016	Plan Trend
Total Participants	2,127	2,166	▲ 2%
Average Account Balance	\$64,732	\$65,481	▲ 1%
Average Number of Investments	7.1	6.4	▼ 10%
Number of Outstanding Loans	284	276	▼ 3%
Percent of Participants With a Loan	13%	13%	<b>◄ ►</b> 0%
Average Loan Balance	\$8,870	\$8,431	▼ 5%
Total Calls to 800#	261	30	▼ 89%
Total Visits to Website	4,167	4,371	▲ 5%

### **Notes**

### Participant Diversification October 01, 2016 through December 31, 2016



<sup>\*</sup>Source: Hewitt Associates 2015 Universe Benchmarks Report

# 457 Plan Balances by Investment

Investment Options	Balances as of 9/30/2016	Percentage*	Contributions	Other Activity	Transfers	Distributions	Expenses**	Investment Income	Balances as of 12/31/2016	Percentage*
Guaranteed Interest OF 41564	\$64,451,176	46.81%	\$923,064	\$123,064	\$1,231,832	(\$1,123,565)	(\$906)	\$638,877	\$66,243,543	46.71%
Hartford Total Return Bond HLS Fund	\$4,221,109	3.07%	\$60,275	\$7,039	(\$220,756)	(\$39,099)	(\$26)	(\$94,121)	\$3,934,422	2.77%
PIMCO High Yield Fund	\$2,070,885	1.50%	\$42,123	\$4,284	\$10,200	(\$8,017)	(\$51)	\$24,663	\$2,144,088	1.51%
PIMCO Foreign Bond Fund	\$895,266	0.65%	\$26,176	\$2,636	(\$46,546)	(\$5,528)	(\$39)	(\$7,334)	\$864,630	0.61%
American Funds Balanced Fund	\$4,262,183	3.10%	\$136,485	\$23,428	\$154,370	(\$44,098)	(\$140)	\$80,605	\$4,612,834	3.25%
Deutsche Real Assets Fund	\$496,344	0.36%	\$6,619	\$682	(\$481,115)	(\$176)	\$0	(\$22,354)	\$0	0.00%
American Century Equity Income Fund	\$6,734,641	4.89%	\$176,392	\$19,372	\$27,903	(\$37,015)	(\$76)	\$292,680	\$7,213,898	5.09%
Wells Fargo Disciplined US Core	\$0	0.00%	\$81,780	\$18,540	\$11,086,397	(\$57,930)	(\$151)	\$497,350	\$11,625,985	8.20%
Hartford Capital Apprec HLS Fd	\$12,044,303	8.75%	\$65,974	\$14,836	(\$11,986,192)	(\$69,968)	\$0	(\$68,952)	\$0	0.00%
Vanguard Institutional Index Fund	\$7,237,598	5.26%	\$265,996	\$27,210	\$311,033	(\$67,634)	(\$151)	\$303,402	\$8,077,455	5.70%
American Funds Grth Fund of America	\$10,875,905	7.90%	\$183,625	\$47,370	(\$240,187)	(\$57,011)	(\$70)	\$176,053	\$10,985,685	7.75%
Hotchkis and Wiley Mid Cap Val Fd	\$3,462,694	2.51%	\$67,533	\$9,332	(\$1,240)	(\$40,267)	(\$31)	\$409,449	\$3,907,471	2.76%
Vanguard Mid Cap Index Fund	\$1,319,738	0.96%	\$113,806	\$5,828	\$146,107	(\$7,859)	(\$50)	\$34,605	\$1,612,174	1.14%
Hartford MidCap HLS Fund	\$6,527,906	4.74%	\$187,821	\$20,295	\$13,243	(\$53,818)	(\$132)	\$262,574	\$6,957,889	4.91%
AMG Managers Skyline Special Eq Fd	\$2,837,961	2.06%	\$67,456	\$9,356	(\$64,182)	(\$41,840)	(\$21)	\$411,888	\$3,220,620	2.27%
Vanguard Small Cap Index Fund	\$1,300,109	0.94%	\$97,958	\$4,542	\$341,365	(\$3,539)	(\$33)	\$104,624	\$1,845,028	1.30%
Hartford Small Company HLS Fund	\$2,316,762	1.68%	\$50,137	\$8,633	(\$183,855)	(\$38,334)	(\$66)	\$5,797	\$2,159,074	1.52%
Amer Funds EuroPacific Growth Fund	\$4,260,522	3.09%	\$80,569	\$18,922	(\$107,243)	(\$86,457)	(\$72)	(\$175,649)	\$3,990,593	2.81%

<sup>\*</sup>Due to rounding, percentages may not total 100 percent.

<sup>\*\*</sup>The expenses shown reflect expenses deducted from plan assets. Does not include expenses billed directly to the plan sponsor or expenses related to the expense ratio of investments under the plan.

# 457 Plan Balances by Investment

Investment Options	Balances as of 9/30/2016	Percentage*	Contributions	Other Activity	Transfers	Distributions	Expenses**	Investment Income	Balances as of 12/31/2016	Percentage*
DFA Intl Small Cap Value Prtfl Fd	\$1,316,873	0.96%	\$35,271	\$4,034	(\$10,584)	(\$18,347)	(\$25)	\$25,840	\$1,353,060	0.95%
Lazard Emerging Markets Fund	\$1,053,708	0.77%	\$49,721	\$3,696	\$19,451	(\$12,413)	(\$36)	(\$30,633)	\$1,083,495	0.76%
Total	\$137,685,684	100%	\$2,718,780	\$373,101		(\$1,812,914)	(\$2,075)	\$2,869,364	\$141,831,940	100%

<sup>\*</sup>Due to rounding, percentages may not total 100 percent.

<sup>\*\*</sup>The expenses shown reflect expenses deducted from plan assets. Does not include expenses billed directly to the plan sponsor or expenses related to the expense ratio of investments under the plan.

# 401(a) Plan Balances by Investment

			Plan	Activity October	r 01, 2016 throug	jh December 31, 2	2016		
Investment Options	Balances as of 9/30/2016	Percentage*	Contributions	Other Activity	Transfers	Distributions	Investment Income	Balances as of 12/31/2016	Percentage
Guaranteed Interest OF 41564	\$3,587,636	37.10%	\$38,970	\$10,665	\$367,847	(\$210,958)	\$35,976	\$3,830,136	40.09%
Hartford Total Return Bond HLS Fund	\$425,756	4.40%	\$5,750	\$545	(\$9,462)	(\$3,420)	(\$11,000)	\$408,169	4.27%
PIMCO High Yield Fund	\$153,511	1.59%	\$2,049	\$454	(\$17,714)	(\$2,329)	\$1,595	\$137,566	1.44%
PIMCO Foreign Bond Fund	\$57,374	0.59%	\$699	\$144	\$3,940	(\$1,958)	(\$530)	\$59,669	0.62%
American Funds Balanced Fund	\$416,682	4.31%	\$7,174	\$1,369	(\$10,331)	(\$33,595)	\$7,810	\$389,108	4.07%
Deutsche Real Assets Fund	\$40,883	0.42%	\$264	\$73	(\$39,357)	\$0	(\$1,862)	\$0	0.00%
American Century Equity Income Fund	\$748,266	7.74%	\$7,620	\$606	(\$29,672)	(\$78,251)	\$26,881	\$675,450	7.07%
Wells Fargo Disciplined US Core	\$0	0.00%	\$4,519	\$737	\$686,556	(\$4,754)	\$31,996	\$719,053	7.53%
Hartford Capital Apprec HLS Fd	\$768,814	7.95%	\$3,721	\$593	(\$770,028)	\$0	(\$3,100)	\$0	0.00%
Vanguard Institutional Index Fund	\$568,588	5.88%	\$16,142	\$1,968	\$3,188	(\$5,140)	\$22,958	\$607,704	6.36%
American Funds Grth Fund of America	\$579,132	5.99%	\$15,845	\$2,030	(\$53,162)	(\$2,782)	\$9,654	\$550,717	5.76%
Hotchkis and Wiley Mid Cap Val Fd	\$324,873	3.36%	\$4,987	\$1,917	(\$45,766)	(\$2,220)	\$36,923	\$320,714	3.36%
Vanguard Mid Cap Index Fund	\$117,115	1.21%	\$6,995	\$357	\$6,357	(\$2,654)	\$3,294	\$131,464	1.38%
Hartford MidCap HLS Fund	\$641,189	6.63%	\$6,001	\$708	(\$51,041)	(\$69,923)	\$20,012	\$546,946	5.72%
AMG Managers Skyline Special Eq Fd	\$265,030	2.74%	\$2,932	\$483	(\$14,096)	(\$2,144)	\$38,824	\$291,029	3.05%
Vanguard Small Cap Index Fund	\$108,476	1.12%	\$4,562	\$321	\$14,695	(\$2,952)	\$8,123	\$133,225	1.39%
Hartford Small Company HLS Fund	\$288,887	2.99%	\$3,017	\$630	(\$23,000)	(\$58,761)	(\$2,031)	\$208,743	2.18%
Amer Funds EuroPacific Growth Fund	\$357,163	3.69%	\$3,716	\$1,842	(\$23,872)	(\$3,425)	(\$15,456)	\$319,968	3.35%

<sup>\*</sup>Due to rounding, percentages may not total 100 percent.

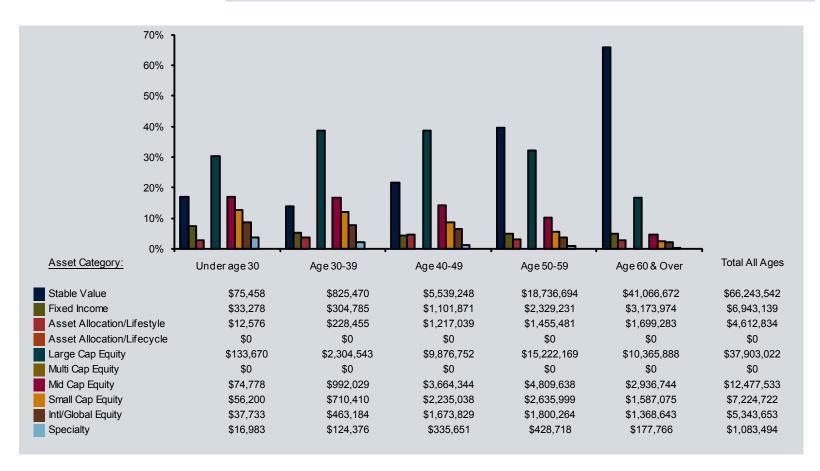
# 401(a) Plan Balances by Investment

			Plan Activity October 01, 2016 through December 31, 2016						
Investment Options	Balances as of	Percentage*	Contributions	Other Activity	Transfers	Distributions	Investment	Balances as of	Percentage*
	9/30/2016						Income	12/31/2016	
DFA Intl Small Cap Value Prtfl Fd	\$117,584	1.22%	\$2,147	\$211	\$2,308	(\$2,799)	\$2,306	\$121,757	1.27%
Lazard Emerging Markets Fund	\$103,968	1.08%	\$2,057	\$230	\$2,609	(\$2,394)	(\$3,380)	\$103,090	1.08%
Total	\$9,670,924	100%	\$139,168	\$25,881		(\$490,459)	\$208,995	\$9,554,509	100%

<sup>\*</sup>Due to rounding, percentages may not total 100 percent.

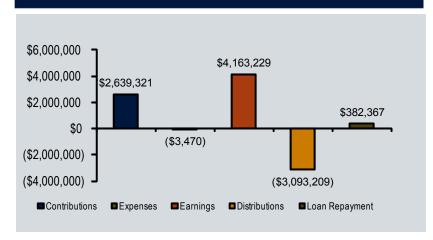
# Balances by Age as of December 31, 2016

Age	Under age 30	Age 30-39	Age 40-49	Age 50-59	Age 60 and Over	Total
Number of Participants	85	336	570	587	588	2,166
Group Balance	\$440,676	\$5,953,252	\$25,643,772	\$47,418,193	\$62,376,046	\$141,831,939
Average Account Balance	\$5,184	\$17,718	\$44,989	\$80,781	\$106,082	\$65,481

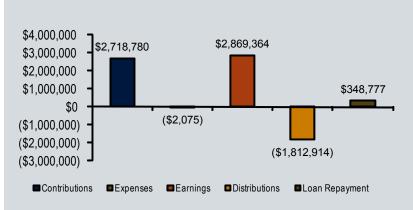


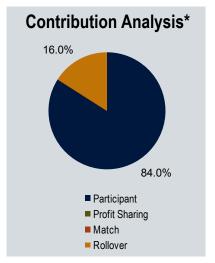
### Cash Flow Analysis

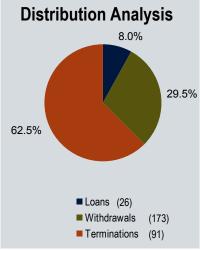
#### **Prior Period** 7/1/2016 – 9/30/2016



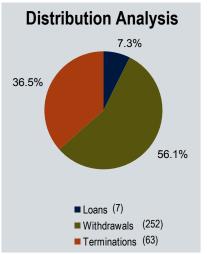
#### **Current Period** 10/1/2016 – 12/31/2016











<sup>\*</sup>The Contribution Analysis Pie Charts display the percentage of the combined dollar value of the Contributions & Loan Repayments

# Total Investment Balance as of December 31, 2016

### Participant Demographics

		I	PARTICIPANTS					
Investment Options	Active	Beneficiary	Retired	Terminated	QDRO	Participants in Option as of 9/30/2016	Participants in Option as of 12/31/2016	Investment Selection Percentage*
Guaranteed Interest OF 41564	\$35,066,527	\$335,430	\$28,486,161	\$2,269,787	\$85,637	1,488	1,533	33.1%
Hartford Total Return Bond HLS Fund	\$2,401,981	\$79	\$1,357,693	\$174,668	\$0	604	607	2.6%
PIMCO High Yield Fund	\$1,371,534	\$0	\$664,903	\$100,788	\$6,862	555	550	1.8%
PIMCO Foreign Bond Fund	\$623,019	\$0	\$181,643	\$59,968	\$0	351	353	1.0%
American Funds Balanced Fund	\$3,497,138	\$51,947	\$739,807	\$313,751	\$10,189	400	446	5.2%
American Century Equity Income Fund	\$5,817,320	\$39,259	\$1,176,357	\$171,598	\$9,364	870	903	5.3%
Wells Fargo Disciplined US Core	\$8,685,277	\$194,689	\$2,113,076	\$621,638	\$11,305	0	1,009	8.1%
Vanguard Institutional Index Fund	\$6,312,705	\$56,947	\$1,339,999	\$363,217	\$4,587	829	880	8.7%
American Funds Grth Fund of America	\$8,806,086	\$16,552	\$1,589,384	\$559,993	\$13,669	1,105	1,116	9.6%
Hotchkis and Wiley Mid Cap Val Fd	\$2,984,668	\$0	\$767,281	\$150,839	\$4,683	747	743	2.7%
Vanguard Mid Cap Index Fund	\$1,426,700	\$0	\$110,568	\$74,906	\$0	539	579	2.4%
Hartford MidCap HLS Fund	\$5,411,144	\$0	\$1,143,979	\$393,615	\$9,151	1,094	1,116	5.5%
AMG Managers Skyline Special Eq Fd	\$2,548,380	\$0	\$518,873	\$149,853	\$3,514	760	750	2.4%
Vanguard Small Cap Index Fund	\$1,597,091	\$0	\$170,770	\$75,355	\$1,812	548	605	2.1%
Hartford Small Company HLS Fund	\$1,734,328	\$0	\$273,189	\$149,640	\$1,917	758	716	2.2%

Total Participants 2166: 1648 Active, 5 Beneficiary, 382 Retired, 126 Terminated, 5 QDRO

<sup>\*</sup>The investment selection percentages reflect participants with an active status. Due to rounding the percentages may not total 100%. Contracts with multiple plans may result in participants maintaining balances in more than one plan.

## Total Investment Balance as of December 31, 2016

### Participant Demographics

		ı	PARTICIPANTS					
Investment Options	Active	Beneficiary	Retired	Terminated	QDRO	Participants in Option as of 9/30/2016	Participants in Option as of 12/31/2016	Investment Selection Percentage*
Amer Funds EuroPacific Growth Fund	\$3,016,316	\$14,832	\$758,488	\$198,549	\$2,408	846	827	4.4%
DFA Intl Small Cap Value Prtfl Fd	\$1,135,216	\$0	\$144,331	\$70,331	\$3,181	521	511	1.6%
Lazard Emerging Markets Fund	\$873,185	\$0	\$152,034	\$55,432	\$2,844	480	479	1.5%
Total	\$93,308,614	\$709,735	\$41,688,538	\$5,953,928	\$171,124			100%

Total Participants 2166: 1648 Active, 5 Beneficiary, 382 Retired, 126 Terminated, 5 QDRO

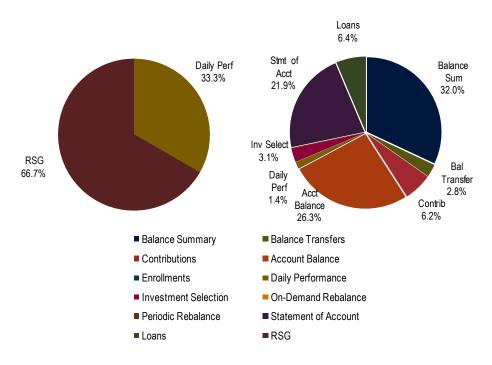
<sup>\*</sup>The investment selection percentages reflect participants with an active status. Due to rounding the percentages may not total 100%. Contracts with multiple plans may result in participants maintaining balances in more than one plan.

### Participant Interactions October 01, 2016 through December 31, 2016



#### Toll Free 800#

#### **Website (My Account)**



Highlights	- Website
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My Account	1984
Research	54

#### **Highlights - Retirement Services Call Center**

Transaction Performed	178
PIN	59
Loans	45
RSG-Retirement Options	43
Withdrawals	37

# Loan Summary

### Loan Data

	Your Plan 09/30/2016	Your Plan 12/31/2016	MassMutual Average 12/31/2016	Industry Averages
Number of loans allowed	1	1	2.0	1.1*
Average number of loans per participant with loans	1.0	1.0	1.2	Not available
Percentage of participants with loans	13.4%	12.7%	11.0%	14.6%*
Average loan balance	\$8,870	\$8,431	\$7,661	\$6,216*
Percentage of plan assets loaned	1.8%	1.6%	1.6%	0.7%*

	Your Plan 09/30/2016	Your Plan 12/31/2016
Total number of participants with loans	284	276
Total number of outstanding loans	284	276
Average account balance of participants with loans	\$49,625	\$50,228
Total value of outstanding loans	\$2,519,199	\$2,326,974

**Current Loan Interest Rate = 5.75%** 

<sup>\*</sup>Source: PSCA's 58th Annual Survey of PS and 401(k) Plans

### The company behind your plan

Focused, strong and diverse

Mutual structure: focused on participating policyholders, not Wall Street



#### Among the highest financial strength ratings of any company<sup>1</sup>

A.M. Best	A++
Fitch Ratings	AA+
Moody's Investors Service	Aa2
Standard & Poor's	AA+

#### **Prestigious investment affiliates**





#### History of innovative firsts



2005: First to engage employees using e4<sup>sм</sup> device

#### 2008: First to offer unitized custom models

Plan lineup makes...

...plan-specific investments







2009: First to offer persona-based, big data employee engagement

2015: First to offer fully integrated worksite benefits





Validation, recognition and experience

67 years servicing retirement plans<sup>2</sup> 33,000 plans<sup>3</sup> 2.9 million participants<sup>3</sup> 94% plan sponsor retention<sup>2</sup>







22 PSCA Signature Awards 2013-2015) for Educational



Contact Center World top-performing call center 9 years in a row (2008–2016)

<sup>&</sup>lt;sup>1</sup> Ratings are for Massachusetts Mutual Life Insurance Company and do not apply to any separate investment accounts or mutual funds offered by MassMutual or its affiliates. Ratings are as of January

<sup>1, 2016,</sup> and are subject to change

<sup>&</sup>lt;sup>2</sup> As of June 2016.

<sup>3</sup> As of December 2015.

<sup>&</sup>lt;sup>4</sup> FORTUNE and FORTUNE 500 are registered trademarks of Time, Inc. and are used under license. FORTUNE and Time Inc. are not affiliated with, and do not endorse products or services of, Licensee.

<sup>&</sup>lt;sup>5</sup> Ethisphere Institute, an independent center of research promoting best practices in corporate ethics and governance, March 2016.



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#### Washoe County 4th Quarter 2016 Summary Sheet

Group Meeting Results	4th Quarter 2015	4th Quarter 2016	2016 YTD Totals
Meetings	32	28	90
Attendees	329	288	1,095
457 Enrollments	25	56	158
401(a) Enrollments	1	1	7
One on One Counseling Sessions	272	243	787

Rollover Results	4th Quarter 2015	4th Quarter 2016	2016 YTD Totals
Rollovers In	11	13	51
Dollars from Rollovers In	\$189,202.98	\$651,898.00	\$1,783,671.91
Rollovers Out	13	18	48
Dollars from Rollovers Out	\$1,077,365.30	\$779,652.17	\$3,748,463.72
PERS Purchases	10	11	73
Dollars from PERS Purchases	\$376,896.89	\$372,570.14	\$2,812,535.14

401(a) & 457 Loan Results	4th Quarter 2015	4th Quarter 2016	2016 YTD Totals
401(a) Applications Processed	1	0	6
Dollars from Applications Processed	\$14,595.33	\$0.00	\$143,541.09
457 Applications Processed	11	14	89
Dollars from Applications Processed	\$99,130.00	\$132,762.00	\$1,012,311.45

Hardship Results	4th Quarter 2015	4th Quarter 2016	2016 YTD Totals
Hardship Applications Approved	3	2	6
Dollars from Approved Applications	\$8,036.29	\$16,454.24	\$24,476.12

401(a) & 457 Fund & Age Average Results	4th Quarter 2015	4th Quarter 2016
Participants in 457 Plan	2092	2,166
Participants in 401(a) Plan	160	158
457 Assets as of 12-31-2016 Including Loan Assets	\$131,495,417.00	\$141,831,944.00
401(a) Assets as of 12-31-2016 Including Loan Assets	\$8,809,227.00	\$9,554,508.59
Average 457 Participant Balance	\$62,856.00	\$65,481.05
Average 401(a) Participant Balance	\$55,058.00	\$60,471.57

ROTH Results	4th Quarter 2015	4th Quarter 2016
Participants with a Roth Balance	176	192
Assets in Roth	\$1,435,031.64	\$2,045,747.92